



Endeavour Case Study: Medicare EMS

MEDICARE EMS GROUP UK LIMITED is an independent pre-hospital care provider based out of Chelmsford. They provide medical cover for a wide range of venues throughout the UK - and strive to improve the efficiency and safety of events by working closely with clients to address all aspects of event management. Medicare EMS provide clients with teams consisting of GMC registered Doctors, HCPC registered Paramedics, IHCD trained Emergency Medical Technicians and fully qualified First Aiders.



To maintain their high service standards, Medicare EMS believe in nurturing talent from the ground up. Their Medicare Academy offers industry-leading training and qualifications, providing a platform for aspiring healthcare professionals to build a robust foundation and for seasoned professionals to further hone their skills. The academy provides training for their own staff and also clients' staff from a wide range of industries such as football stadiums, horse-racing, tennis tournaments, music festivals and other large-scale events.

Medicare EMS selected Endeavour to manage the business administration of the Medicare Academy. This includes account and contact management, course bookings, trainer, room and resource allocations, invoicing and management information reporting. Courses cover a wide range from corporate induction, through adult & child safeguarding to first aid emergency care and ambulance patient care.

Julian Rhodes, Chief Operating Officer, says: "At Medicare EMS our objective is to grow substantially over the coming years and Endeavour is a key component of the software infrastructure to help us deliver this growth."

More information about Medicare EMS can be found at <https://medicare-ems.co.uk/>

